What to do if approached by a government agent or law enforcement official

If Federal, State, governmental or other law enforcement agents or officers arrive at UConn Health, please contact the UConn Health Office of the General Counsel (OGC) at 860-679-1114. After hours, dial extension 2000 and ask to speak to the attorney on call.

- Be polite and professional
- Ask for appropriate identification if not easily recognizable
- Immediately notify the UConn Health Office of Healthcare Compliance & Privacy (OHCP) or the UConn Health Office of the General Counsel (OGC)

Examples of such agencies include:

- Immigration and Customs Enforcement (ICE)
- Federal Bureau of Investigations (FBI)
- Department of Health and Human Services (HHS)
 - Office of Inspector General (OIG)
- United States Attorney's Office (USAO)
- U.S. Postal Inspectors
- United States Department of Justice (DOJ)
- Other state, local, or federal law enforcement agency



UConn Health OGC will ensure a valid search warrant, subpoena, or civil demand letter before releasing any documents, computers, records, or reports to government agents or law enforcement official unless otherwise required by law.



UConn Health OGC, working with other University/UConn Health offices as appropriate, will coordinate the provision of any records to government agents or law enforcement officials.



Certain limited disclosures are allowed by the HIPAA privacy rule to law enforcement officials without a warrant, subpoena, or civil demand letter.

Reference this decision tree to assist in determining when you can disclose the PHI to law enforcement officials.