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Introduction

_Learning@Work_, using the Saba Learning Management System, is a University-wide system developed in partnership with UConn Health. The system is used to launch, track and manage training and development opportunities for UConn employees through a cloud-based environment accessible anytime, anywhere.

Offering ease and convenience, the online system provides accurate and timely information regarding training requirements. _Learning@Work_ is a one-stop-shop for enrolling in courses, tracking completion of learning experiences and fulfilling regulatory compliance requirements in a self-service environment.

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_Learning@Work_ is designed to help you manage your sessions’ registrations and completions. The primary tasks you will perform in the system as an instructor are:

- View and manage session registrations
- Run reports through Analytics
- Send Ad-hoc notifications

Course and Session Setup

As an Instructor and/or session administrator, the system admin will work with you to setup courses, sessions, and load content. Standard notifications, evaluations and printable certificates are configured in the system.

Auto-Notifications to the Learners include:

- Registration confirmations in the form of an Outlook meeting invite (Note: Custom attachments can be sent with the confirmation by course and/or session. If interested, speak with the System Admin for more information and setup.)
- Course Assignment (by system rule or manager)
- Session cancellations
- Session reminders 5 days prior
- Evaluation reminder upon course completion

Auto-Notifications to the Instructors/Session Admins include:

- Confirmation when all session evaluations are complete
- Reminder 1 week post-session for outstanding course completions
Navigation and Permissions
All users are assigned basic permissions to access their training plan, transcript and UConn courses available for registration. Instructors and Session Administrators have additional access to Instructor and Analytics (if applicable). In addition, managers have access to their team’s learning via the My Team dashboard (see the Manager User Guide for more information).

Log in Instructions
Internal UConn Users:
Log in with NetID and NetID Password at: https://uconn-storrs.sabacloud.com

Non UConn Users (including Instruction consultants and affiliates):
Contact the System Administrator for log in assistance.

Log out Instructions
1. Click on the arrow next to your name in the top right corner.
2. Click Sign out.

Home Menu Overview

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Home</td>
<td>Home Page</td>
</tr>
<tr>
<td></td>
<td>Lists courses you are registered for as a learner as well as recent courses you completed as a learner.</td>
</tr>
<tr>
<td>Me</td>
<td>My Plan</td>
</tr>
<tr>
<td></td>
<td>View Interactive Learner dashboard with filtering options.</td>
</tr>
<tr>
<td>Admin</td>
<td>Admin</td>
</tr>
<tr>
<td></td>
<td>Area divided into sections, which are located on the grey bar: Instructor – Instructor’s Desk Analytics – Reporting</td>
</tr>
</tbody>
</table>
Instructor’s Desk – Dashboard Overview

Instructors and session administrators are granted access to the Instructor’s Desk. The dashboard view provides a summary of classes and people taught, upcoming sessions, completed sessions requiring updates, and quick link to learner registrations.

* Note: If unable to view course sessions via Instructor’s Desk, click List View (upper right) and search for session.

1. Navigation to Instructor’s Desk: Admin > Instructor

2. Views: Change dashboard view to List or Calendar for access to all assigned courses.


4. Session Link: Session links to access registration lists, send ad hoc notifications, update completions, etc.

5. Action Required: Sessions needing to be closed (post-course task).

6. Learners: Use to see a list, sorted by learner, of registrations for that person.
## Session Administration Menu Overview

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
</table>
| Registration – Update Status | Update the registration status for learners (one or many):  
  - Drop this registration for these learners  
  - Move to No Show  
  - Mark as Walk In |
| Results / Attendance     | Update attendance hours and session results to Successful for learners (one or many). |
| Send Notification        | Send Ad Hoc notifications (contact System Admin for more information prior to sending system email notifications). |
| Add Learners             | Add learners manually by selecting people in the system or upload a CSV file for bulk registrations. |
| Print/Export             | Create PDF sign in sheet for ILT sessions. |

### Print Roster

1. Navigate to Admin > Instructor  
2. Click on the class name link under Upcoming Sessions.  
3. Click the Print/Export icon on the gray edit bar.
Add Learner to Session
1. Navigate to Admin > Instructor
2. Click on the class name link under Upcoming Sessions.

(NOTE: WBT classes will not display in Upcoming Sessions. Click List View and search for Delivery Name: Web Based Training and clear out date fields).

List View Search for WBT Classes

3. Click Add Learner icon on the gray edit bar.
4. Search for the learner using the finder.
5. Click the Select button next to the learner’s name.
6. Click the Add button.
7. Learner will display on the roster with the status of registered (or waitlist if seats are full).

Cancel Learner Registration
NOTE: Learners have access to Drop a session when the learner self-registered. Learners cannot self-drop a session assigned to them.

1. Navigate to Admin > Instructor
2. Click on the class name link.
3. Scroll to the applicable learner, and click the status value link under Registration Status column.
4. Select the option to drop learner.
5. Click the Save button.
Send Ad-Hoc Notifications

**NOTE:** Contact System Administrator prior to sending system email notifications.

1. Navigate to Admin > Instructor
2. Click on the class name link.
3. Scroll to the applicable learner(s), and click the checkbox next to each name (or click Check All).
4. Click **Send Notification** icon.
   
   Note: Learners’ emails populate in the To* field.
5. Enter Subject* (Merge Keywords using the drop down above the field).
6. Enter Text in the Message* field (Use merge keywords using the drop down above the field).

Note: The basic message formatting tools display. Click the Advanced Options icon for bullets, numbering, indents, links, pictures, etc. (Attachments cannot be uploaded.)
Cancel Session

**NOTE:** After an offering is cancelled, the status cannot be changed.

1. Navigate to the Instructor’s Desk: Admin > Instructor
2. Click the session under *Upcoming Sessions*.
3. Click the status *Open – Normal*.

4. Select Cancelled (do not select option to create a learning request).

5. Click *Save*.
6. Automatic emails are sent to all registered learners notifying of the cancelled session, and registration status updates to cancelled for each learner.
Session Changes (room, instructor, dates, times, etc.)
Please contact the System Administrator

Record Attendance for ILT Sessions (Post-Delivery)

**Note:** WBT sessions automatically update upon completion

**No-Show**
1. Navigate to Admin > Instructor
2. Click on the class name link.
3. Scroll to the applicable learner, and click the status value link under *Registration Status* column.
4. Select the option of *No Show*.
5. Click the Save button.

**Walk-In**
1. Navigate to Admin > Instructor
2. Click on the class name link under *Upcoming Sessions*.
3. Click *Add Learner* icon on the gray edit bar.
4. Search for the learner using the finder.
5. Click the 🗂️ (in the Action column) next to the learner’s name to add name to *Selected Person* list.
6. Click OK for warning message indicating session is not open for enrollment.
7. Click the *Add* button at the bottom of *Selected People* list (bottom right of screen – scroll down to view).
8. Learner will display on the roster with the status of registered.
9. Click status value of *Registered* for learner.
10. Update status to *Mark as Walk-In*.
Successful Completion – Update Individual Learners

To select specific learners and update completion status:
1. Navigate to Admin > Instructor
2. Click on the class name link.
3. Check the box(es) next to the student(s) for whom you want to mark attendance.
4. Click the Results/Attendance button.

5. Mark the time the student(s) attended each session for using HH:MM format.
   Note: By using the Update all sessions field, you can apply the same attendance time across all sessions by entering the time and clicking the down arrow.
6. Select the completion status (e.g. Successful) in the results window.
7. Click the Save button.

Mark all “Registered” as Successful and Close Session (Post-delivery)

**NOTE:** After an offering is marked delivered, the status **cannot be changed**.

To update attendance to no-show, add walk-ins or mark learners successful, please see section: Record Attendance (above).

1. Navigate to the Instructor’s Desk: Admin > Instructor
2. Search for the class and click the class name link
3. Update No-shows and Walk-ins first **(IMPORTANT STEP)**. **Note:** All in Registered status will be updated to successful in the next step.
4. Click **Grant Credit and Mark Delivered** (cannot be reversed – double check all registered should be marked as successful)
5. Confirm by selecting **Yes**
Reporting / Analytics

Reports are available to run ad-hoc and set schedule via email.

Run Ad-Hoc Reports
1. Navigate to Admin > Analytics
2. Filter by Category: Storrs, My Reports or Favorites
3. Click on the name of the report.
4. Enter specific criteria (if applicable)

Schedule Reports Sent via Email
1. Navigate to Admin > Analytics
2. Filter by Category: Storrs and locate report.
3. Click the Schedule button.
4. Click Add New Schedule in top right corner.
5. Select Schedule and Filters criteria.
6. Click the Save button.

Help Contact
Additional information is available at: http://hr.uconn.edu/learningatwork/

For assistance, contact learningatwork@uconn.edu